Throughout the newsletter we have used icons to show how our work is contributing to the Well-being of Future Generations (Wales) Act 2015. The icons show the national Well-being Goals, all of which are interconnected and should be considered alongside the five ways of working of the sustainable development principles. For more information about the Well-being goals of individual organisations within West Wales, please contact StrategicPartnerships.hdd@wales.nhs.uk

Welcome to the West Wales Research, Innovation & Improvement (WWRIIC) Hub’s e-newsletter

Hopefully our newsletter brings you up to speed on the Hub’s work and provides you with any key RI&I messages across health and social care.

The West Wales Research, Innovation & Improvement Hub has been established to coordinate and align RI&I activity across the region. The hub will bring research, innovation and improvement activity from both the health and social care systems into one place to make information easily available for anyone working or needing to network in health and social care across West Wales. We facilitate and share information across health, local authority and voluntary services working in social care, academia and business enterprise in Carmarthenshire, Ceredigion and Pembrokeshire. We also link and share good practice in health and social care service delivery across Wales through a network of seven other RIIC hubs aligned with the Regional Partnership Boards in Wales and three RIIC leads in Public Health, the Welsh Ambulance Service and Velindre Cancer Care.

MEET THE TEAM

Elin Brock, Head of Research, Innovation and Improvement elin.brock@wales.nhs.uk

Susan Chichlowska, Research, Innovation and Improvement Practitioner susan.chichlowska@wales.nhs.uk

Suzanne Neeves, PA and Team administrator Suzanne.neeves@wales.nhs.uk

We are online!

We are now live! You can connect with us and our work at: The Research Innovation and Improvement Coordination Hub – West Wales Care Partnership (wwcp.org.uk)
WE ARE NOW LIVE!

We hope that the website can become a central point for all things research, innovation and improvement and can be used to identify and connect with other organisations of interest to you. Useful documents and links to other websites can be found in the asset list menu on the RIIC webpage. If you would like to share any research, innovation ideas, reports on improvement projects, any monitoring & evaluations or audits that you think will be helpful for sharing learning with other organisations please send to: RIIC rii.hdd@wales.nhs.uk.

We are online: The Research Innovation and Improvement Coordination Hub – West Wales Care Partnership (wwcp.org.uk)

REGIONAL MAPPING EXERCISE

The hub has commissioned Swansea University to undertake a regional mapping exercise of all RI&I activity and assets across health and social care in west Wales. This will give us a good indication of the level of activity across health and social care, strengths and weaknesses in the system and also highlight any capacity gaps that may exist. More information can be found via our website: The Research Innovation and Improvement Coordination Hub – West Wales Care Partnership (wwcp.org.uk)

Bevan Exemplar Network

Across west Wales, there are a number of projects that are supported by the Bevan Exemplar network. The network helps progress and apply innovative solutions to health and social care delivery. These projects are applying innovative ideas into the work place. We have established the West Wales Bevan exemplar network to support, mentor and help make connections across Wales and beyond, offering knowledge transfer of ‘what works well’ and peer to peer support. Importantly, we want to identify what has adopt and spread potential at the end of the projects and identify and enable routes of support.

For more information contact: elin.brock@wales.nhs.uk

To see a list of current innovation projects being supported across Wales by the Bevan Commission, see link below: Innovation | Bevan Commission

A celebratory event was held in December 2020 to share the learning from the 2019-20 Bevan exemplar projects and a total of 82 people across west Wales tuned in to listen and take part. Thank you to all presenters for sharing their experiences and helping us to learn and develop.

For more information on these projects, please contact: Suzanne.neeves@wale.nhs.uk
ADOPT AND SPREAD

What are your experiences of trying to upscale an improvement or innovation project? What were the challenges you faced? Or if you were successful, what enabled you to adopt and spread?

We are keen to hear your thoughts on adopting and spreading good practice – please get in touch with elin.brock@wales.nhs.uk if you have any views or experiences to share!

WEST WALES CARE PARTNERSHIP

The West Wales Care Partnership’s wider work programme is coordinated by the Regional Partnership Unit, hosted by Carmarthenshire County Council. Current work areas include:

- Ongoing delivery of the Healthier West Wales programme, funded through the Transformation Fund and focusing on technology-enabled care, integrated crisis response in the community and building capacity within communities to support individual and collective wellbeing. Transitional funding of £6m has been approved in support of this programme in 2021-22
- Coordination of the regional Integrated Care Fund (ICF) revenue and capital programmes, supporting a wide range of initiatives across West Wales in integrating and transforming services for older people, people with a learning disability, children and families, unpaid carers and people with dementia
- Overseeing delivery a range of joint commissioning initiatives in relation to care homes, advocacy and children’s services
- Monitoring delivery of the regional integrated winter plan

The RIIC hub will be supporting the regional team to look at capturing the impact from its ICF and transformation projects by adapting the Welsh Government evaluation guidelines to suit the local context of delivering health and social care programmes in West Wales. Evaluations will provide a sound evidence base in which to develop and assess how these programmes are supporting the region to implement a prevention-based health and social care model.

For more information about evaluation contact: susan.chichlowska@wales.nhs.uk

Please visit the WWCP website at https://www.wwcp.org.uk/.
SUPPORTING LOCAL BUSINESSES AND MANUFACTURERS TO DEVELOP NEW HEALTHCARE TECHNOLOGIES IN WEST WALES

Creating the Clinical Engineering, Innovation, and Research Facility and Team

Hywel Dda University Health Board (HDUHB) wants to make it easier for local businesses to develop, test and prove, and commercialise new health technologies (including devices, web based technologies, and artificial intelligence systems). It believes that by supporting local manufacturers and businesses, it can secure improved access to effective technologies, contributing to better health outcomes for people living in the region, at the same as delivering wider economic benefit.

SERVICE IMPROVEMENT

Same Day Emergency Care

As part of winter planning the Health Board is currently testing and developing ways to optimise flow through Same Day Emergency Care (SDEC) pathways on 3 of the acute hospital sites. The work is being led by the clinical site teams and supported by the Quality Improvement and Service Transformation team.

SDEC will be one of the pathways forming part of a local enhanced model for managing people requiring emergency care. As such it is anticipated the model will reduce unnecessary Emergency Department attendances and waiting times, as well as reducing avoidable hospital admissions.

RESPONSE TO COVID-19

As part of the wider response to COVID-19 health care professionals from across Hywel Dda have worked together with the Quality Improvement and Service Transformation and the Communication teams to develop new online resources for patients directly or indirectly affected by COVID-19.

These include online COVID-19 recovery advice for patients who was diagnosed with COVID-19, COVID-19 recovery - Hywel Dda University Health Board (nhs.wales), and information for patients on how to prepare for treatment whilst their planned care has been delayed due to the pandemic, Preparing for Treatment - Lifestyle advice - Hywel Dda University Health Board (nhs.wales), including advice for cancer patients, https://hdubh.nhs.wales/healthcare/covid-19-information/preparing-for-treatment-lifestyle-advice-for-cancer-patients/.

For further information please contact: Marilize.preez@wales.nhs.uk

RESEARCH RESPONSE TO COVID-19

The RIIC is also working with Hywel Dda University Health Boards Research and Development department and Swansea University to support a research project application to understand the cognitive effects of Long COVID. As well as supporting research it is important for COVID response projects to evaluate the impact of any intervention. The RIIC is also supporting an arts for health application to respond to the COVID 19 situation that addresses both health and social care needs across Pembrokeshire.

For further information please contact: susan.chichlowska@wales.nhs.uk