

Integrated Care Fund Project Proposal Form - Revenue



Llywodraeth Cymru
Welsh Government

Project Overview

Region: West Wales	ICF Project name: Regional ICES Occupational Therapist	
Project start date: 1.12.18	WG ref:	Project completion date: 31/03/2021
Is this project linked to an ICF capital project? No		
Is this project linked to the Dementia Action Plan funding? No		

What is the primary focus (1) and secondary (2) focus of the project are you proposing? * please mark 1 and 2 as appropriate

Children's/young carers projects	Adults/Carers projects	Regional Capacity building/Infrastructure
Information/Advice/Awareness raising	Information/Advice/Awareness raising	Regional Partnership Board Development
Access to Services/single point of access/transport	Access to Services/single point of access	Regional Workforce development/training
Assessment and diagnosis	Assessment and diagnosis	Regional Programme management and evaluation
Social Prescribing	Social Prescribing	Regional/Integrated planning and commissioning
Early Help and Prevention	Early Help and Prevention	Regional Support for Social Value Sector Engagement
Emotional Health and Wellbeing	Emotional Health and Wellbeing/loneliness and isolation	Regional support for Citizen/carers engagement
Edge of Care support	Stay at home/return home	Other – (please specify below)
Family Group Conferencing approach	Integrated Community Teams	
Family re-unification	Step up/down from hospital	
Therapeutic intervention	Intermediate Care/ pathway	
New accommodation/residential solutions	New accommodation/Residential solutions	
Other (please Specify below)	Other (please Specify below)	

ICF Project Description (brief description using theory of change model):

1 - What is the problem you are trying to solve? For the population of West Wales there are 3 x County based community equipment services, which currently operate as separate organisations. This means that for people in need of community equipment, their carers and equipment prescribers there are different policies, processes and access to equipment.

2 - What long term outcome/change are you hoping to achieve? Integration of policy, process and equity of access to community equipment for the population of West Wales, to support people of all ages to remain independent and safe at home. Support financial sustainability of community equipment services.

3 - Who is your key audience? The project focuses on equipment prescribers across professions and organisations and the 3x community equipment services to influence service improvements for the population. Community equipment is a service that cuts across all age groups and conditions and a vital service supporting carers.

4 - How will you reach them? Via established forums, as well as bespoke forums, 121 meetings, workshops and training events.

5 – What resources are available to support? Project workers will work as part of clinical/professional/organisational network and established forums for support, project planning and evaluation.

6 - What activities will bring about the change? Integration of equipment formulary, with associated prescriber guidance and training. Alignment of policy, processes and equipment standard stock and specialist requests.

How does your project address your population needs assessment and area plan?

PA – 11. Develop consistent delivery models across service areas and the region. Ensuring common standards to all residents in West Wales. Help people achieve positive personal outcomes and live as independently as possible.

AP - 2.5 Review arrangements for Integrated Community Equipment Stores and implement regional model

What level of ‘prevention/Intervention’ (continuum) best describes your project? *please tick as appropriate

Self Help, Information and Advice	Early Help and support	Intensive Support	Specialist Intervention
	√		

Project Costs

YEAR ONE	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing	£25,233	£25,233	£25,233	£25,233	£100,932
Overheads (heat, light, rent etc)					
Resources/activity costs	£1,500	£1,500	£1,500	£1,500	£6,000
Equipment/IT					
YEAR TWO	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing	£25,653	£25,653	£25,653	£25,653	£102,612
Overheads (heat, light, rent etc)					
Resources/activity costs	£1,500	£1,500	£1,500	£1,500	£6,000
Equipment/IT					

Project Delivery

Delivery partners	
Local Authority	√
Health Board	√
Third Sector/Social Value sector	
Private/Independent sector	
Housing Association/RSL	
Other (pls specify below)	

Project budget holder	
Local Authority	
Health Board	√
Third Sector/Social Value sector	
Private/Independent sector	
Housing Association/RSL	
Other (pls specify below)	

Project geographical footprint	
Regional	√
Sub-regional	
Multiple regions	
Local Authority	
Local community	

Project Beneficiaries (pls check boxes as appropriate):

Primary beneficiaries	
Older people	√
People with learning disabilities	√
Children with complex needs	√
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	
Young Carers	
People with dementia	

Secondary beneficiaries	
Older people	
People with learning disabilities	
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	√
Young Carers	
People with dementia	√

Other beneficiaries	
Older people	
People with learning disabilities	
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	
Young Carers	
People with dementia	

Project Design Principles (pls check boxes as appropriate):

Which of the 'A Healthier Wales' Quadruple aim/s does this project **primarily** address?

Improved health and wellbeing	
Better quality and more accessible health and social care service	√
Higher value health and social care	
A motivated and sustainable health and social care workforce	

Which of the 'ten national design principles' from A Healthier Wales will the project address?

Prevention & Early Intervention	√
Safety	√
Independence	√
Voice	
Personalised	√
Seamless	√
Higher Value	√
Evidence Driven	√
Scalable	
Transformative	√

With voice and co-production as key principles, tell us who you have engaged with in the design of your projects

Service users (adults)	
Service users (Children/young people)	
Carers	
Young carers	
Workforce	√
Social Value/third sector	
Community members	
Other:	

Project outcomes and impacts

What Population level indicators/measures is your project seeking to address? * please select from national outcome/performance management framework

Project seeks to make improvements to the community equipment service, which underpins preventative, community and intermediate care services and spans themes 1,2 & 3.

1. Supports people to live independently at home, including supporting carers
2. Timely intervention to prevent crisis, including preventing hospital admission
3. Maximising people's time spent in their home of choice, including supporting discharge from hospital and prudent use of resources on discharge

Tell us how you will measure/understand the impacts of your project?

<p>How Much? (outputs)</p> <p>Currently there are 3x different eligibility rules, equipment catalogues, processes and forms for prescribers to use to access community equipment dependent of county of residence. This project will work with prescribers from all organisations and community equipment services to co-create one version of all the above.</p> <p>Currently there are inconsistent approaches in the 3 Counties for the range of prescribers, training of prescribers in community equipment, as well as partnerships with third sector. This project will;</p> <ul style="list-style-type: none"> • review and expand the range of trusted assessors • develop and deliver trusted assessor training for community equipment prescribers • review opportunities to develop partnerships with third sector organisations related to community equipment. <p>Currently there are 3 different approaches to the</p>	<p>How Well? (quality)</p> <p>Prescribers will report less time spent on equipment ordering and processes.</p> <p>Prescribers will feel more confident in the prescription of equipment.</p> <p>Number of people with competences to prescribe community equipment safely will be increased, improving the timeliness and accessibility of preventative community equipment for the population.</p> <p>There will be increased awareness amongst prescribers of the role of the third sector in the area of community equipment.</p>
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prescription and procurement of specialist equipment. This project will co-create a single process for specialist equipment and review opportunities for cost savings.

Difference made? (impact)

- Citizen's will be supported to live independently and spend more time at home, due to timely access to community equipment.
- Citizen's will experience less duplication, due to the development of integrated workforce with shared skills for community equipment prescription.
- Citizen's will receive a proportionate response to their needs informed by trained, skilled workforce.
- Workforce will feel confident and valued, due to the investment in their development and the prudent use of skills.

Tell us how you intend to evaluate the following aspects of your project (please refer to ICF guidance)

<p>Impact Evaluation (How will you measure/understand the outcomes that have been achieved by your project?)</p>	<p>Analysis of</p> <ul style="list-style-type: none"> • measures from community equipment services • data gathered from staff through questionnaires, focus groups and training
<p>Process Evaluation (How will you evaluate the system & process changes delivered by your project e.g. integration, co-production, social value?)</p>	<p>Steering group will monitor agreed and prioritised plan for roll out of integrated approach including; equipment formulary and training.</p>
<p>Economic Evaluation (How will you evaluate the cost benefits/cost avoidance delivered by your project?)</p>	<p>Using data from community equipment services on equipment spend. Capturing time saved in the prescribing processes.</p>
<p>Qualitative Evaluation (How will you capture the experiences of service users/staff/communities?)</p>	<p>Questionnaires and focus groups with equipment prescribers and stores staff. Using customer satisfaction collated by equipment services.</p>

Exit Strategy

Tell us about your exit strategy for the project (post 2021):

It is anticipated that by 2021, the project will have achieved an integrated approach to community equipment prescription across the three counties and delivered training. In other areas of Wales, an occupational therapist clinical lead within the community equipment services has been permanently established, based on the added value within the service and opportunities for efficiencies due to appropriate and prudent prescribing and procurement of community equipment. It is anticipated that as a result of the project a case for sustainability will be developed.

Project contact details

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