Integrated Care Fund Project Proposal Form - Revenue

Llywodraeth Cymru
Welsh Government

Project Overview

Region: WWCP	**ICF Project name: Joint Commissioning Carers Development**
Project start date: April 2019	**WG ref:**	**Project completion date: March 2021**

Is this project linked to an ICF capital project?   N

Is this project linked to the Dementia Action Plan funding?   N

What is the primary focus (1) and secondary (2) focus of the project are you proposing? * *please mark 1 and 2 as appropriate*

Children's/young carers projects		Adults/Carers projects		Regional Capacity building/Infrastructure	
Information/Advice/Awareness raising	2	Information/Advice/Awareness raising		Regional Partnership Board Development	
Access to Services/single point of access/transport		Access to Services/single point of access		Regional Workforce development/training	
Assessment and diagnosis		Assessment and diagnosis		Regional Programme management and evaluation	
Social Prescribing		Social Prescribing		Regional/Integrated planning and commissioning	1
Early Help and Prevention		Early Help and Prevention		Regional Support for Social Value Sector Engagement	
Emotional Health and Wellbeing		Emotional Health and Wellbeing/loneliness and isolation		Regional support for Citizen/carers engagement	2
Edge of Care support		Stay at home/return home		Other – (please specify below)	
Family Group Conferencing approach		Integrated Community Teams			
Family re-unification		Step up/down from hospital			
Therapeutic intervention		Intermediate Care/ pathway			
New accommodation/ residential solutions		New accommodation/ Residential solutions			
Other (please Specify below)		Other (please Specify below) Respite	1		

ICF Project Description (*brief description using theory of change model*):

1 - What is the problem you are trying to solve?

As part of the WWCDG work on joint commissioning, a review of respite provision is being undertaken in 2018/2019. The review is considering existing respite support and provision across the region, considering what works well and determining future opportunities and new ways of working. In particular the review is seeking to generate proposals to create carer led co-production service specifications for future commissioning models. This funding will support the implementation of recommendations. It is anticipated that this will include co-production with carers, development of information resources and further work to develop future commissioning intentions. It is anticipated that the next stage of regional commissioning review will consider Young Carers and Young Adult Carers.

2 - What long term outcome/change are you hoping to achieve?

WWCDG is seeking to develop more efficient regional commissioning where the drivers for respite support are more closely aligned to the determined needs of Carers and the Cared for. The project will seek to deliver an extended respite and respitality offer and develop partnership commissioning arrangements and implement the recommendations of the University of Swansea review

3 - Who is your key audience?

Commissioners, Carers, Service providers, Social Work professionals, Emerging Social Tourism Networks and wider respitality projects.

4 - How will you reach them? The project will use existing and developing networks to promote outcomes of the review

 5 – What resources are available to support? WWCDG Officers core resources, commissioned carers services and the newly formed Short Breaks and Social Tourism Practice and Research Network

6 - What activities will bring about the change? Change will be embedded through training, wider exchange of information through new networks, promotion of renewed opportunities and links to proposed web based tools

How does your project address your population needs assessment and area plan?

PA: Raising the profile and public understanding of carers and embedding good practices and developing and sharing new and emerging practice. Developing web-based access to a range of information, advice and assistance, including respite information services. Developing consistent, integrated commissioning and procurement processes that are based on co-production principles, which involve user-led community-based groups in the design and delivery of services.

AP: Staying Well & Independent in the Community: Promoting general health and wellbeing. Supporting people to live independently in a suitable home setting. Improving individual and community connections.

Timely intervention to prevent crisis:

Enabling people to be as independent as possible through providing services and support that are proportionate to need.

Staying Well & Independent in the Community ⬚ Promoting general health and wellbeing and sustaining people in their caring role.⬚ Supporting people to live independently in a suitable home setting

What level of 'prevention/Intervention' (continuum) best describes your project? *please tick as appropriate*

Self Help, Information and Advice	Early Help and support	Intensive Support	Specialist Intervention
✓	✓		✓

Project Costs

YEAR ONE	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Overheads (heat, light, rent etc)					
Resources/activity costs	**10,000**	**10,000**	**10,000**	**10,000**	**40,000**
Equipment/IT					
YEAR TWO	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Overheads (heat, light, rent etc)					
Resources/activity costs	*10,000*	*10,000*	*10,000*	*10,000*	*40,000*
Equipment/IT					

Project Delivery

Delivery partners			Project budget holder			Project geographical footprint	
Local Authority	x		Local Authority	x		Regional	x
Health Board	x		Health Board	x		Sub-regional	x
Third Sector/Social Value sector	x		Third Sector/Social Value sector			Multiple regions	
Private/Independent sector	x		Private/Independent sector			Local Authority	
Housing Association/RSL			Housing Association/RSL			Local community	x
Other (pls specify below)	x		Other (pls specify below)				
Tourism and Hospitality Sector							

Older people	x		Older people	x		Older people	
People with learning disabilities	x		People with learning disabilities	x		People with learning disabilities	
Children with complex needs	x		Children with complex needs	x		Children with complex needs	
Children at risk of becoming looked after			Children at risk of becoming looked after			Children at risk of becoming looked after	
Care experienced children including adopted children			Care experienced children including adopted children			Care experienced children including adopted children	
Carers	x		Carers			Carers	
Young Carers	x		Young Carers			Young Carers	
People with dementia	x		People with dementia	x		People with dementia	

Project Design Principles (pls check boxes as appropriate):

Which of the 'A Healthier Wales' Quadruple aim/s does this project **primarily** address?	
Improved health and wellbeing	x
Better quality and more accessible health and social care service	x
Higher value health and social care	x
A motivated and sustainable health and social care workforce	

Which of the 'ten national design principles' from A Healthier Wales will the project address?	
Prevention & Early Intervention	x
Safety	
Independence	x
Voice	x
Personalised	x
Seamless	
Higher Value	x
Evidence Driven	x
Scalable	x
Transformative	x

With voice and co-production as key principles, tell us who you have engaged with in the design of your projects	
Service users (adults)	x
Service users (Children/young people)	
Carers	x
Young carers	x
Workforce	x
Social Value/third sector	x
Community members	x
Other:	x

Project outcomes and impacts

What Population level indicators/measures is your project seeking to address? * *please select from national outcome/performance management framework*

NOF:
Citizens understand what care, support and opportunities are available and use these to help them achieve their well-being
Citizens access the right information, when it's needed, in the way they want it and use this to manage and improve their well-being
Citizen's voices are heard and listened to
Citizen's individual circumstances are considered
Citizens speak for themselves and contribute to the decisions that affect their life, or have someone who can do it for them
Citizens get the right care and support, as early as possible
Citizens contribute towards their social life and can be with the people that they choose.
Citizens engage and make a contribution to their community
Citizens get care and support through the Welsh language if they want it
Citizens live in a home that best supports them to achieve their well-being

Tell us how you will measure/understand the impacts of your project?

How Much? (outputs)
- Work will be undertaken with all sector partners and carers to identify new and emerging opportunities
- Timeline agreed and regional commissioning actions agreed.
- Stimulate cross sector engagement and number of new providers
- Piloting new delivery models.
- Evaluation and reporting.
- Information gathered through Most Significant Change examples

How Well? (quality)
- *150 carers reporting positive impact from respite offer*
- *Economic benefit assessment from linking with Social Tourism Networks*
- *250 of Carers maintaining caring role*
- *200 Number of individuals supported*
- *15 Number of pilots supported*

Difference made? *(impact)*

PA: Raising the profile and public understanding of carers respite needs and embedding good practice around respite provision. Developing appropriate access to a range of information, advice and assistance for carers and social care professionals to support them in making their respite choices. Improving efficiency of commissioning and developing regional models for reviewing other aspects of carers offer

AP: Staying Well & Independent in the Community: Promoting general health and wellbeing. Supporting people to maintain the Caring role and continue to live independently in a suitable home setting.

Timely intervention to prevent crisis: Enabling people to be as independent as possible through providing services and support that are proportionate to need.

Tell us how you intend to evaluate the following aspects of your project (*please refer to ICF guidance*)

Impact Evaluation *(How will you measure/understand the outcomes that have been achieved by your project?)*	• *Evaluations from Carers taking respite provision* • *Carer Case Studies* • *Review of associated costs of provision*
Process Evaluation *(How will you evaluate the system & process changes delivered by your project e.g. integration, co-production, social value?)*	• *Analysis of quantity, quality and range of provision provided, evidence of co-design, co-production* • *Formal evaluation of the implementation of the recommendations*
Economic Evaluation *(How will you evaluate the cost benefits/cost avoidance delivered by your project?)*	*Using a number of methods including:* • *Analysing available local /regional and national data* • *Economic benefit analysis from engagement with tourism and hospitality industry* • *Reviewing impact on other services as a result of project*
Qualitative Evaluation *(How will you capture the experiences of service users/staff/communities?)*	*Developing:* • *Questionnaires Carer Recipients following receipt of support* • *Questionnaires Organisations engaged in supporting respite* • *Most Significant Change Stories*

Exit Strategy

Tell us about your exit strategy for the project (post 2021):

• *The project will follow the recommendations of the review and establish and embed a refreshed and renewed respite offer that will be self supporting and self sustaining.*
• *The project will investigate the income generation possibilities of web-based respite models*

Project contact details

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