Integrated Care Fund Project Proposal Form - Revenue

Llywodraeth Cymru
Welsh Government

Project Overview

Region: WWCP	**ICF Project name: Organisational Support for Carers**

Project start date: April 2019	**WG ref:**	**Project completion date: March 2021**

Is this project linked to an ICF capital project? N

Is this project linked to the Dementia Action Plan funding? Y

What is the primary focus (1) and secondary (2) focus of the project are you proposing? * *please mark 1 and 2 as appropriate*

Children's/young carers projects		Adults/Carers projects		Regional Capacity building/Infrastructure	
Information/Advice/Awareness raising	1	Information/Advice/Awareness raising	1		
Access to Services/single point of access/transport		Access to Services/single point of access		Regional Partnership Board Development	
Assessment and diagnosis		Assessment and diagnosis		Regional Workforce development/training	1
Social Prescribing		Social Prescribing		Regional Programme management and evaluation	
Early Help and Prevention	2	Early Help and Prevention	2	Regional/Integrated planning and commissioning	2
Emotional Health and Wellbeing		Emotional Health and Wellbeing/loneliness and isolation		Regional Support for Social Value Sector Engagement	
Edge of Care support		Stay at home/return home		Regional support for Citizen/carers engagement	2
Family Group Conferencing approach		Integrated Community Teams		Other – (please specify below) SME's	2
Family re-unification		Step up/down from hospital			
Therapeutic intervention		Intermediate Care/ pathway			
New accommodation/ residential solutions		New accommodation/ Residential solutions			
Other (please Specify below)		Other (please Specify below)			

ICF Project Description (*brief description using theory of change model*):

1-What is the problem you are trying to solve? *Regional variations in access and core offer to carers, current carers emergency cards, carers discount cards and carer identification methodologies in health and social care, community, education and learning environments.*

2- What long term outcome/change are you hoping to achieve? *Combine approaches align with the benefits of a single Carer Card at its core, bringing carers access to potential community & services discounts and Carers Emergency Cards and opportunities to link with the technology transformation workstream, ICF/Transformation and Dementia Plans*

3 - Who is your key audience? *Carers, 3rd Sector, Community & Social Value organisations, Private Sector, Public Sector*

4 - How will you reach them? Carers Networks, 3rd sector Networks, PSB, Business Networks, Media Promotion

5 – What resources are available to support? *Existing funded support from EfC membership, IiC, WWCDG members as core resources, LA funded Emergency Cards, Carers Discount Schemes.*

6 - What activities will bring about the change? *Regional cohesion with local delivery, underpinned by IiC and Employers for Carers, aligned with evolving Respitality and Social Tourism/Social Breaks and Technology opportunities for Carers Telecare and Carer Apps. Development of a coordinated structured scheme that brings all disparate elements under one foundational structure allowing each element to be interconnected for carers as core offer.*

How does your project address your population needs assessment and area plan? *PA: Developing appropriate access to a range of information, advice and assistance, including carers information services and training, which supports all the key stages in the caring journey . Raising the profile and public understanding of carers and embedding good practices around identification, information, consultation and benefits advice. AP: AP: 1.10 Raise awareness of carers through Carer Aware/ Young Carer Aware e-learning programmes, training and workforce development and the Investors in Carers Scheme, to ensure needs are identified and appropriate support provided. 1.12 Ensure carers have access to appropriate IAA to support them in their role 1.13 Support the well-being of carers and former carers through supporting them to build and maintain emotional resilience*

What level of 'prevention/Intervention' (continuum) best describes your project? *please tick as appropriate*

Self Help, Information and Advice	Early Help and support	Intensive Support	Specialist Intervention
✓	✓		

Project Costs

YEAR ONE	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing					
Overheads (heat, light, rent etc)					
Resources/activity costs	2,000	4,500	5750	5750	18,000
Equipment/IT					
YEAR TWO	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing					
Overheads (heat, light, rent etc)	4,500	4,500	4,500	4,500	18,000
Resources/activity costs					
Equipment/IT					

Project Delivery

Delivery partners	
Local Authority	x
Health Board	x
Third Sector/Social Value sector	x
Private/Independent sector	x
Housing Association/RSL	
Other (pls specify below)	

Project budget holder	
Local Authority	x
Health Board	
Third Sector/Social Value sector	
Private/Independent sector	
Housing Association/RSL	
Other (pls specify below)	

Project geographical footprint	
Regional	x
Sub-regional	x
Multiple regions	
Local Authority	
Local community	x

Project Beneficiaries (*pls check boxes as appropriate*):

Primary beneficiaries	
Older people	
People with learning disabilities	
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	x
Young Carers	x
People with dementia	

Secondary beneficiaries	
Older people	x
People with learning disabilities	x
Children with complex needs	x
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	
Young Carers	
People with dementia	x

Other beneficiaries	
Older people	
People with learning disabilities	
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	
Young Carers	
People with dementia	

Project Design Principles (*pls check boxes as appropriate*):

Which of the 'A Healthier Wales' Quadruple aim/s does this project **primarily** address?	
Improved health and wellbeing	x
Better quality and more accessible health and social care service	
Higher value health and social care	
A motivated and sustainable health and social care workforce	

Which of the 'ten national design principles' from A Healthier Wales will the project address?	
Prevention & Early Intervention	x
Safety	
Independence	x
Voice	x
Personalised	x
Seamless	
Higher Value	
Evidence Driven	
Scalable	
Transformative	x

With voice and co-production as key principles, tell us who you have engaged with in the design of your projects

Service users (adults)	
Service users (Children/young people)	
Carers	x
Young carers	x
Workforce	x
Social Value/third sector	x
Community members	x
Other:	

Project outcomes and impacts

What Population level indicators/measures is your project seeking to address? * *please select from national outcome/performance management framework*

NOF: Citizens understand what care, support and opportunities are available and use these to help them achieve their well-being. Citizens access the right information, when it's needed, in the way they want it and use this to manage and improve their well-being. Citizen's voices are heard and listened to.

WWCP Outcomes Framework Theme: Staying Well & Independent in the Community: Promoting general health and wellbeing. Improving individual and community connections

Tell us how you will measure/understand the impacts of your project?

How Much? (outputs)
- *Regional EfC Membership until 2021.* Digital Hub access to SME's across Regional footprint
- *Map and identify key components for a coordinated Carers Passport across settings*
- *Map Carers Emergency Cards process and registration*
- *Map Carers Discount Cards range and coverage*
- *Co design comprehensive integrated scheme*
- *Develop Scheme infrastructure and implementation Plan*
- *Launch Regional Scheme, Monitor, Evaluate and Report on outcomes*

How Well? (quality)
- *Survey Data Baseline pre programme*
- *carers reporting positive impact from programme*
- *organisations demonstrating Carer Aware, IiC and Employers for Carers improvements in practice*
- *organisations reporting positive impact from programme*

Difference made? (impact)
Staying Well & Independent in the Community: Promoting general health and wellbeing. Improving individual and community connections
Citizens understand what care, support and opportunities are available and use these to help them achieve their well-being.
Citizens access the right information, when it's needed, in the way they want it and use this to manage and improve their well-being. Citizen's voices are heard and listened to.

Tell us how you intend to evaluate the following aspects of your project (*please refer to ICF guidance*)

Impact Evaluation *(How will you measure/understand the outcomes that have been achieved by your project?)*	• *Evaluations from organisational recipients* • *Evaluations of Carer recipients to programme* • *Carer Case Studies* • *IiC impact evidence from areas of Bronze/Silver/Gold validations*
Process Evaluation *(How will you evaluate the system & process changes delivered by your project e.g. integration, co-production, social value?)*	• *6 monthly Panel review of process, monitoring reports, documentation* • *Analysis of quantity, quality and range of access, evidence of co-production, social value engagement, business and economy engagement*
Economic Evaluation *(How will you evaluate the cost benefits/cost avoidance delivered by your project?)*	*Using a number of methods including:* • *Analysing available local /regional and national data* • *Reviewing impact on other services as a result of project*
Qualitative Evaluation *(How will you capture the experiences of service users/staff/communities?)*	*Developing:* • *Questionnaires Carer Recipients following access to Carers passport/Card Scheme* • *Questionnaires Organisational implementation* • *Focus Groups/Seminars with Carers Groups* • *Carer Case studies*

Exit Strategy

Tell us about your exit strategy for the project (post 2021):

• *The project will use a carer led outcomes approach to identify and embed best practice from Passport & Discount Card developments to inform and influence mainstream developments through joint commissioning programmes. The project will encourage and support collaborative approaches to future community development to sustain through evolving social enterprise, community & business initiatives.*

• *HR & L&D Policy and Training will have matured and been embedded, based on evidence of good practice for recruitment and retention.*

• *SME's will have well developed localised resources and embedded practical advice and guidance to impact upon their business practices, recruitment and retention.*

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