

Integrated Care Fund Project Proposal Form - Revenue



Llywodraeth Cymru
Welsh Government

Project Overview

Region: West Wales

ICF Project name: Carers Information and Assessment Officer

Project start date: 1st April 2019

WG ref:

Project completion date: 31st March 2021

Is this project linked to an ICF capital project? N

Is this project linked to the Dementia Action Plan funding? N but the project will support carers of people with dementia

What is the primary focus (1) and secondary (2) focus of the project are you proposing? * please mark 1 and 2 as appropriate

Support to Carers	Raise profile of Carers and promote Carers Assessments within community teams)	Regional Partnership
Information/Advice/Assistance	Information/Advice/Awareness raising	In line with key priorities of Regional Partnership Board
1	2	1
Access to carers assessment and services	Access to Services/single point of access (children's services initially	Regional Programme management and evaluation
1	1	2
Signposting	Carers Assessment	Regional/Integrated planning and commissioning
1	2	2
Undertake Carers Assessments	Facilitate assessments with community teams where appropriate	Collaboration with third sector
1	2	1
Early Help and Prevention	Early Help and Prevention	Compliance with SSWB Act
1	2	1
Emotional Health and Wellbeing of carers	Promote good practice in relation to carers assessments	Other – (please specify below)
1	1	
Reduce Impact on carers of Loneliness and isolation	Support Carers Champions in community teams	
1	2	
Effective recognition and timely support for carers	Facilitate timely support and improved outcomes for carers	
1	2	
)		

ICF Project Description (brief description using theory of change model):

- 1 - What is the problem you are trying to solve? Carers will be better supported to maintain their caring role
- 2 - What long term outcome/change are you hoping to achieve? *Carers will routinely have seamless access to advice, assessment and support and will report improved outcomes and experience. Community Teams will be supported to improve outcomes for carers*
- 3 - Who is your key audience? Family members, friends, unpaid cares and others who support individuals
- 4 - How will you reach them? The post will be placed at the Childrens Referral Team, working closely with the team to offer information, advice and assistance. The initial focus will be on children and transition, but the post will work across adults and Childrens services as necessary. By *engaging with third sector partners such as Red Cross, WWAMH ,GPs, other health and social care professionals, community groups, support groups, Town Councils and information providers such as DEWIS , ORGANISATION WEBSITES..*
- 5 – What resources are available to support? He post will sit within the Children's services management structure, but will be supported by the community teams and third sector colleagues...6 - What activities will bring about the change? Raising the profile of carers, increasing the number of cares assessments, working with third sector colleagues to identify and support carers to maintain their caring role.

How does your project address your population needs assessment and area plan?

The project will facilitate (including IAA and early intervention) compliance with the Social Services and Wellbeing Act, Support for carers is a priority in the Population Needs Assessment and area plan.

What level of 'prevention/Intervention' (continuum) best describes your project? *please tick as appropriate

Self Help, Information and Advice	Early Help and support	Intensive Support	Specialist Intervention
x	x		X

Project Costs

YEAR ONE	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing	10,038	10,038	10,038	10,038	40,150
Overheads (heat, light, rent etc)					
Resources/activity costs	500	500	250	500	2,000
Equipment/IT					
YEAR TWO	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing	10,038	10,038	10,038	10,038	40,150
Overheads (heat, light, rent etc)					
Resources/activity costs	500	500	500	500	2,000
Equipment/IT					

Project Delivery

Delivery partners	Project budget holder	Project geographical footprint
Local Authority <input checked="" type="checkbox"/>	Local Authority <input checked="" type="checkbox"/>	Regional <input type="checkbox"/>
Health Board <input checked="" type="checkbox"/>	Health Board <input type="checkbox"/>	Sub-regional <input type="checkbox"/>
Third Sector/Social Value sector <input checked="" type="checkbox"/>	Third Sector/Social Value sector <input type="checkbox"/>	Multiple regions <input type="checkbox"/>
Private/Independent sector <input type="checkbox"/>	Private/Independent sector <input type="checkbox"/>	Local Authority <input checked="" type="checkbox"/>
Housing Association/RSL <input type="checkbox"/>	Housing Association/RSL <input type="checkbox"/>	Local community <input type="checkbox"/>
Other (pls specify below) <input type="checkbox"/>	Other (pls specify below) <input type="checkbox"/>	
Community teams <input checked="" type="checkbox"/>		

Project Beneficiaries (pls check boxes as appropriate):

Primary beneficiaries	Secondary beneficiaries	Other beneficiaries
Older people <input type="checkbox"/>	Older people <input checked="" type="checkbox"/>	Older people <input type="checkbox"/>
People with learning disabilities <input type="checkbox"/>	People with learning disabilities <input checked="" type="checkbox"/>	People with learning disabilities <input type="checkbox"/>
Children with complex needs <input type="checkbox"/>	Children with complex needs <input checked="" type="checkbox"/>	Children with complex needs <input type="checkbox"/>
Children at risk of becoming looked after <input type="checkbox"/>	Children at risk of becoming looked after <input checked="" type="checkbox"/>	Children at risk of becoming looked after <input type="checkbox"/>
Care experienced children including adopted children <input type="checkbox"/>	Care experienced children including adopted children <input type="checkbox"/>	Care experienced children including adopted children <input type="checkbox"/>
Carers <input checked="" type="checkbox"/>	Carers <input type="checkbox"/>	Carers <input type="checkbox"/>
Young Carers <input checked="" type="checkbox"/>	Young Carers <input type="checkbox"/>	Young Carers <input type="checkbox"/>
People with dementia <input type="checkbox"/>	People with dementia <input checked="" type="checkbox"/>	People with dementia <input type="checkbox"/>

Project Design Principles (pls check boxes as appropriate):

Which of the 'A Healthier Wales' Quadruple aim/s does this project primarily address?

Improved health and wellbeing	x
Better quality and more accessible health and social care service	x
Higher value health and social care	
A motivated and sustainable health and social care workforce	

Which of the 'ten national design principles' from A Healthier Wales will the project address?

Prevention & Early Intervention	x
Safety	
Independence	x
Voice	x
Personalised	x
Seamless	x
Higher Value	
Evidence Driven	
Scalable	
Transformative	

With voice and co-production as key principles, tell us who you have engaged with in the design of your projects

Service users (adults)	
Service users (Children/young people)	
Carers	x
Young carers	x
Workforce	x
Social Value/third sector	x
Community members	x
Other:	

Project outcomes and impacts

What Population level indicators/measures is your project seeking to address? * please select from national outcome/performance management framework

The project will address the three key themes in the draft regional integrated community services framework as follows:

- Staying well and independent in the community
- Timely intervention to prevent crisis
- Maximise people's time spent in their home of choice.

Tell us how you will measure/understand the impacts of your project?

How Much? (outputs)

- **Number of carers assessments**
- **Number of information, advice and assistance enquiries responded to.**
- **Number of individual visits with carers**
- **Number of acers attending advice surgeries**
- **Number of carers attending team open days.**

How Well? (qual)

- *Carers feedback*
- *Team feedback*
- *Third sector feedback*

Difference made? (impact)

Insert national outcomes plus:

- *Carers will be better recognised and supported to maintain their caring role and have their rights upheld,.*
- *Practitioners will be supported to facilitate better outcomes for carers and be complaint with the SSWB Act*
- *Collaboration with third sector in relation to carers will be improved*
- *Carers will be enabled to continue in their caring role*
- *Carers will report improved health and wellbeing*

Tell us how you intend to evaluate the following aspects of your project (*please refer to ICF guidance*)

<p>Impact Evaluation (How will you measure/understand the outcomes that have been achieved by your project?)</p>	<ul style="list-style-type: none"> • Number of Information, advice and assistance enquiries responded to • Feedback from carers, carers champions and third sector • Number of carers' assessments completed. • Carers report improved outcomes
<p>Process Evaluation (How will you evaluate the system & process changes delivered by your project e.g. integration, co-production, social value?)</p>	<ul style="list-style-type: none"> • Supervision, management and appraisal • Clear objective setting and targets • Six monthly ISB Challenge session
<p>Economic Evaluation (How will you evaluate the cost benefits/cost avoidance delivered by your project?)</p>	<p>Using a number of methods including:</p> <ul style="list-style-type: none"> • Reviewing impact on other services as a result of project such as residential care numbers relating to carer breakdown.
<p>Qualitative Evaluation (How will you capture the experiences of service users/staff/communities?)</p>	<p>Developing:</p> <ul style="list-style-type: none"> • Questionnaire for cares, teams and third sector that focus on qualitative and quantitative data. • Focus groups • Case studies

Exit Strategy

Tell us about your exit strategy for the project (post 2021):

As the post is designed to raise the profile of carers and facilitate a culture of change in relation to recognition and good practice it is anticipated that it will be time limited. The objective is that by 2021, carers will be routinely identified and supported in a timely fashion by the community teams. The project will be formally evaluated at the end of 2019 and the outcome of this evaluation will determine the continuation of the post in 20/21

Project contact details

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