

Integrated Care Fund Project Proposal Form - Revenue



Llywodraeth Cymru
Welsh Government

Project Overview

Region: West Wales

ICF Project name: REG OP 1.1 Localities Proactive Care (IAA)

Project start date: April 1st 2019

WG ref:

Project completion date: March 31st 2021

Is this project linked to an ICF capital project? N

Is this project linked to the Dementia Action Plan funding? Y

What is the primary focus (1) and secondary (2) focus of the project are you proposing? * please mark 1 and 2 as appropriate

Children's/young carers projects	Adults/Carers projects	Regional Capacity building/Infrastructure
Information/Advice/Awareness raising	Information/Advice/Awareness raising	Regional Partnership Board Development
Access to Services/single point of access/transport	Access to Services/single point of access	Regional Workforce development/training
Assessment and diagnosis	Assessment and diagnosis	Regional Programme management and evaluation
Social Prescribing	Social Prescribing	Regional/Integrated planning and commissioning
Early Help and Prevention	Early Help and Prevention	Regional Support for Social Value Sector Engagement
Emotional Health and Wellbeing	Emotional Health and Wellbeing/Loneliness and isolation	Regional support for Citizen/carers engagement
Edge of Care support	Stay at home/return home	Other – (please specify below)
Family Group Conferencing approach	Integrated Community Teams	
Family re-unification	Step up/down from hospital	
Therapeutic intervention	Intermediate Care/ pathway	
New accommodation/residential solutions	New accommodation/Residential solutions	
Other (please Specify below)	Other (please Specify below)	

ICF Project Description (brief description using theory of change model):

- 1 - What is the problem you are trying to solve?** Strengthen and develop the information, advice & assistance service within Delta Wellbeing to be a more proactive service & support people maintain their wellbeing & independence
- 2 - What long term outcome/change are you hoping to achieve?** Individuals are appropriately triaged and directed to the most suitable service to meet their needs. Where possible, to put in community/third services to prevent the need for statutory.
- 3 - Who is your key audience?** Frail Older People aged 75+
- 4 - How will you reach them?** Receive referrals from the Single Point of Access (TEC Monitoring Platform), GPs, hospital wards, Community Nursing, Third Sector, Domiciliary care providers, family and self-referrals.
- 5 – What resources are available to support?** Funding from ICF if approved, Core Funding from Social Care & Transformation Fund.
- 6 - What activities will bring about the change?** Hosting of Stay Well Plans on TEC platform to allow intelligent decision making, dedicated resources will enable the workforce to be upskilled around IAA & triaging referrals.

How does your project address your population needs assessment and area plan?

What level of 'prevention/Intervention' (continuum) best describes your project? *please tick as appropriate (all apply but this is the primary focus)

Self Help, Information and Advice	Early Help and support	Intensive Support	Specialist Intervention
x	x		

Project Costs (not including ICF Dementia funded posts)

YEAR ONE	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing					
Overheads (heat, light, rent etc)					
Resources/activity costs					
Equipment/IT					
YEAR TWO	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total Cost
Direct delivery costs -					
Staffing	101,163	101,163	101,163	101,163	£404,652.00
Overheads (heat, light, rent etc)					
Resources/activity costs					
Equipment/IT					

Project Delivery

Delivery partners

Local Authority	x
Health Board	x
Third Sector/Social Value sector	x
Private/Independent sector	
Housing Association/RSL	
Other (pls specify below)	

Project budget holder

Local Authority	
Health Board	
Third Sector/Social Value sector	x
Private/Independent sector	
Housing Association/RSL	
Other (pls specify below)	

Project geographical footprint

Regional	x
Sub-regional	
Multiple regions	
Local Authority	
Local community	

Project Beneficiaries (pls check boxes as appropriate):

Primary beneficiaries

Older people	x
People with learning disabilities	
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	
Young Carers	
People with dementia	

Secondary beneficiaries

Older people	
People with learning disabilities	
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	
Young Carers	
People with dementia	x

Other beneficiaries

Older people	
People with learning disabilities	x
Children with complex needs	
Children at risk of becoming looked after	
Care experienced children including adopted children	
Carers	x
Young Carers	
People with dementia	

Project Design Principles (pls check boxes as appropriate):

Which of the 'A Healthier Wales' Quadruple aim/s does this project primarily address?

Improved health and wellbeing	x
Better quality and more accessible health and social care service	x
Higher value health and social care	
A motivated and sustainable health and social care workforce	

Which of the 'ten national design principles' from A Healthier Wales will the project address?

Prevention & Early Intervention	x
Safety	
Independence	x
Voice	
Personalised	x
Seamless	x
Higher Value	
Evidence Driven	
Scalable	x
Transformative	x

With voice and co-production as key principles, tell us who you have engaged with in the design of your projects

Service users (adults)	x
Service users (Children/young people)	
Carers	
Young carers	
Workforce	x
Social Value/third sector	x
Community members	
Other:	

Project outcomes and impacts

What Population level indicators/measures is your project seeking to address? * please select from national outcome/performance management framework

Citizens access the right information, when it's needed, in the way they want it and use this to manage and improve their well-being
 Citizens speak for themselves and contribute to the decisions that affect their life, or have someone who can do it for them
 Citizens understand what care, support and opportunities are available and use these to help them achieve their well-being;

Tell us how you will measure/understand the impacts of your project?

<p>How Much? (outputs) % / Number Individuals supported to achieve maximum independence for longer (in their own homes)</p> <ul style="list-style-type: none"> • 	<p>How Well? (quality)</p> <ul style="list-style-type: none"> • % / number of patients/clients reporting on service as good / excellent
<p>Difference made? (impact)</p> <ol style="list-style-type: none"> Staying Well & Independent in the Community <ul style="list-style-type: none"> • Proactive outbound calls around stay well planning/ Wellbeing Calls • Supporting people to live independently in a suitable home setting – risk stratification of our most complex population • Improving individual and community connections & avoidance of hospital admission • People accessing the Service will receive an informed and timely response to their enquiry • People will be signposted to the most appropriate service in response to their enquiry and the information provided • People will receive a proportionate response and will be satisfied with the nature of the advice, information and assistance provided • People will be satisfied with the quality of response provided 	

Tell us how you intend to evaluate the following aspects of your project (*please refer to ICF guidance*)

<p>Impact Evaluation (How will you measure/understand the outcomes that have been achieved by your project?)</p>	<ul style="list-style-type: none"> • Percentage of referrals with an outcome of IAA (not hit the CRT desktop for an assessment of care and support) • Percentage of referrals with an outcome of Prevention
<p>Process Evaluation (How will you evaluate the system & process changes delivered by your project e.g. integration, co-production, social value?)</p>	<ul style="list-style-type: none"> • Service user and carers' satisfaction surveys/questionnaires. • Feedback from MDT/ GP/ and Third Sector who will refer to the service
<p>Economic Evaluation (How will you evaluate the cost benefits/cost avoidance delivered by your project?)</p>	<ul style="list-style-type: none"> • Reduction in the number of enquiries which result in a commissioned care service.
<p>Qualitative Evaluation (How will you capture the experiences of service users/staff/communities?)</p>	<p>Developing:</p> <ul style="list-style-type: none"> • Patient and carer experience / satisfaction • GP/WAST Feedback • Case studies

Exit Strategy

Tell us about your exit strategy for the project (post 2021):

This project is closely linked to the West Wales Transformation programme, which taken as a whole will enable the business case to be proven to sustain this “front door” model.

Project contact details

Project key contact (name):

Julia Wilkinson

Email address:

JWilkinson@carmarthenshire.gov.uk

Telephone: